



Advanced Business Voice Solutions

IMPROVE YOUR EMPLOYEES' PRODUCTIVITY WITH EASY-TO-USE CONVERGED COMMUNICATION TOOLS



Harmony's Advanced Business Voice Solutions are designed to enhance the productivity of your workforce. For example, the

Follow Me service allows an employee to be reached on certain phone number during pre-determined timeframe, such as ringing the employee's office phone line during business hours and automatically ringing the wireless number during after-hours.

“ With Harmony's Advanced Business Voice Service, missing important phone calls has become a thing of the past. Thanks Harmony! ”

Another example is the **Find Me** service. It allows an employee's communication devices to be run in parallel or in sequence, making it easy to stay in touch with business partners and team members. Talk to us today to learn more about our complete suite of products including advanced **Unified Messaging** and **Automated Attendant** services.

- Follow Me
- Find Me
- Unified Messaging
- Automated Attendant
- Conference Bridging
- Instant Messaging
- Blackberry Connect
- Mobile IP-PBX



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Be first to IMS. Be first to Harmony.

Harmony Advanced Business Voice Solutions

- **Follow Me**
Follows the user throughout her workday. For example, the user can arrange that she is reached in her office from 9am to 3pm and afterwards only on her cellphone.
- **Find me**
Allows the user to define in which order the Harmony Mobility network will ring her various devices. The devices can be rung in parallel or in sequence.
- **Unified Messaging:**
Provides access to different forms of messaging media (email, fax, phone) via various devices. For example, the user can receive an email on her wireless device which then attaches a voicemail sent to her office phone.
- **Automated Attendant:**
Acts as a virtual receptionist. Facilitates transfers from the main business line to employees using a dial-by-name directory, provides company information and can be linked to the unified messaging system.

Other Customized Business Solutions

- Conference Bridging
- Three-way Calling
- Text Messaging
- Spell / Say
- Instant Messaging (IM)
- Call Parking
- Call Queuing
- Call Recording
- Direct Inward System Access (DISA)
- Interactive Directory Listing
- Music On Hold
- Remote Call Pickup
- Route by Caller ID
- Supervised Transfer
- Text-to-Speech
- Private Numbering Plans
- Multimedia Messaging Service (MMS)
- Web Browsing
- PIM (Personal Information Management) Synchronization
- Thin Clients for Enterprise Specific Applications
- Nokia Intellisync
- Blackberry Connect

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* Subject to service availability on selected handset models and accessories



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